



TRINITY COLLEGE
THE UNIVERSITY OF MELBOURNE

Trinity College Pathways School

Transfer Policy and Procedure

Overview

Trinity College is an affiliated College of the University of Melbourne.

The Pathways School consists of the Trinity College Foundation Studies program, the Trinity College Academic English Program, the Young Leaders program and other short programs and conferences.

The College reserves the right to review and make changes to this Policy from time to time.

Scope

This Policy covers all students studying in the Trinity College Foundation Studies program, the Trinity College Academic English Program, Young Leaders Program and other short programs conducted by the Pathways School.

Definitions

HA – Department of Home Affairs, a central policy agency including immigration and border-related functions, multicultural affairs, federal law enforcement, and emergency management.

TCAEP – Trinity College Academic English Program

TCFS – Trinity College Foundation Studies

TCPS – Trinity College Pathways School

ESOS Act – *Education Service for Overseas Students Act 2007*

PRISMS - Provider Registration and International Student Management System

Background

Trinity College Pathways School follows the requirements of the standards where registered providers must assess requests from students for a transfer between registered providers prior to the student completing six months of their course of study. It addresses the requirements outlined in the National Code, Part D, Standard 7.

Student Transfers between Providers

Standard 7 of the National Code restricts students from transferring to another provider (institution) for the first six months of commencement of their principal course. This policy took effect on 1 January 2018 in line with the revised National Code 2018. Students wishing to transfer to another institution must be released from Trinity College and / or the University of Melbourne depending on their visa.

What is my principal course?

If you are granted a student visa based on more than one course (packaged courses), your principal course is the last course for which your visa is granted, eg. if you hold

a four year visa, your principal course in this instance is the University of Melbourne. If you do not hold a four year visa, then your principal course is Trinity College and you do not have a packaged visa. Please refer to your visa details.

A release is not required if:

- You have completed more than 6 months of your principal course; or
- The course for which you have received a Confirmation of Enrolment (Coe) will no longer be offered by Trinity College and ceases to be registered on the Commonwealth Register of Institutions for Overseas Students (CRICOS); or
- You are transferring from one Trinity College Foundation Studies course to another; or
- You are transferring to an overseas provider

Non-packaged visas and Release

Students who do not hold a packaged student visa should apply directly to Trinity College for their release.

A release will only be granted when Trinity College is satisfied that:

- a transfer will not be to the detriment of the student or their future studies (e.g. if the student is experiencing personal difficulty or educational problems that cannot be addressed by the College's resources.
- the student has not met the entry requirements for Foundation Studies Program.
- the student will be reported because they are unable to achieve satisfactory course progress at the level they are studying, even after engaging with that registered provider's intervention strategy.
- there is evidence of compassionate or compelling circumstances.
- the provider does not deliver the course as outlined in the written agreement.
- there is evidence that the international student's reasonable expectations about their current course are not being met.
- there is evidence that the international student was misled by the registered provider or an education or migration agent regarding the registered provider or its course and the course is, therefore, unsuitable to their needs and/or study objectives (7.2.2.5).
- an appeal (internal or external) on another matter results in a decision or recommendation to release the international student (7.2.2.6).
- the student is sponsored by their government and the sponsor considers the change to be in their interest and has provided written support for the change.

Trinity College will assess a student's request for release against its policies and procedures and may meet with the student to discuss their options. The Associate Dean, Academic Administration will inform the student of its decision within 10 business days if the following has taken place:

1. Student has submitted a written request to transfer to another institution, outlining their reasons for the transfer, and has included a Letter of Offer from the other institution confirming that a valid offer has been made.
2. For under 18 year-old students, a written confirmation from their parent or guardian has been submitted that supports the transfer.

Packaged visas and Release

Students who do not complete their Foundation Studies Program and wish to undertake studies at another provider will require a release from Trinity College. Please refer to the above process.

In all packaged visas cases, a release from the University of Melbourne is also required. The University of Melbourne may release a student from their undergraduate course in accordance with the University's Transfer Policy.

Students should submit a request via

https://enrolmentandacademicrecords.formstack.com/forms/release_letter

Students can find more information at

<http://services.unimelb.edu.au/international/enrolment-changes/changing-course-or-provider>

If the transfer and Release is granted:

1. Trinity College will notify the student/parents (if under-18) of the decision in writing and retain a copy in student file.
2. Any fee implications will be explained with reference to the *Refund Policy*, if applicable.
3. Student/parents will be advised of release and any visa implications and students will be encouraged to seek independent advice directly from HA.
4. Trinity College will notify HA by granting the release and transfer in PRISMS.
5. Student's record will be updated in the Trinity College Administration System.
6. Under-18 students who have been issued with a Trinity College CAAW letter will not have this cancelled until:
 - a. Another provider has taken on the responsibility of the student and issued their CAAW letter; or
 - b. The student has returned to their home country

If the transfer and Release is denied:

- 1 The request to transfer to another institution may be denied and a release **not** granted as per the following reasons:
 - the transfer is deemed to be detrimental to the student;
 - student has not made any reasonable attempt to engage in the academic/social aspects of the Trinity College Foundation Studies program;
 - student is not engaging with an intervention strategy with the intention of failing and being released.
 - if the student intends to study at a lower Australian Qualifications Framework (AQF) level, they will need to apply for a new student visa.
 - student cannot prove that support services failed and / or that these support services were not made available;
 - student cannot prove that the intended course better meets their academic study capabilities;
 - Trinity College forms the view that the student is trying to avoid being reported to HA for failure to meet the provider’s attendance or academic progress requirements.
 - a student whose enrolment is terminated for breaches of Trinity’s Student Code of Conduct or for breaches of the conditions of their Student Visa as set out by HA.

2. A letter refusing the request to transfer is sent to the student, within 10 business days of receiving the application to transfer. A copy of these letters will also be retained in the student’s file.

3. The student is informed of their right to access the complaints and appeals processes as per Trinity’s website below:
<http://www.trinity.unimelb.edu.au/media/docs/TCPS-Student-Complaint-Policy-and-Procedure-d1dc98dc-20ea-4a57-a1f2-4012c051185f-0.pdf>

If student’s appeal is successful, Trinity College will notify HA by granting the release and transfer in PRISMS

- 4 If the student’s appeal is unsuccessful, and then proceeds to withdraw from Trinity College Foundation Studies, Trinity College will notify HA via PRISMS of the withdrawal and a **non**-release and the student will be advised to contact HA for further instructions regarding their student visa

Trinity College Pathways School Transfer Policy and Procedure	
CRICOS Code	00709G
ABN	39 485 211 746

Date of current revision	July 2019
Topic	Transfer
Review date	July 2022
Business Owner	Associate Dean, Academic Administration
Authorising body	Pathways School Executive
Audience	Students, staff
Related legislation and government departments	Department of Education and Training (Cth) Department of Home Affairs (Cth) Education Services for Overseas Students Act 2000 (ESOS Act) National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students (the National Code) Overseas Students Ombudsman
Related documents	TCPS Complaint Policy and Procedure Pathways School Student Code of Conduct TCPS Academic Progress Policy and Procedure TCPS Procedures for Monitoring Student Attendance TCPS Attendance Policy TCPS Younger Student Policy and Procedure
Notes	Students are bound by all applicable federal and state legislation.
Published	Website / portal