Dear Student,

Allianz Global Assistance is Trinity College’s preferred health insurance provider. As an international student, it is your responsibility and a requirement of your student visa to have OSHC for the entire time you are in Australia. OSHC is health insurance that contributes towards some of your medical costs. If you do not have a valid OSHC policy, you will be in breach of your student visa conditions.

How to obtain your OSHC E-Membership Card

The My OSHC App will allow you to access your e-membership card which can be used to see a doctor or make a claim.

Step 1 – Download the My OSHC App.
Step 2 – Register your device.
Step 3 – Enter your policy number (Trinity Student ID number plus TRI) for example 12345TRI. Enter your family name, date of birth and email address(Note you will need to use the email address you provided to Trinity College in your application form. If the email address cannot be matched, you will need to call 136742 or visit us for assistance) and click Next.
Step 4 – An email will be sent to you with an access code. Click next on the App.
Step 5 – Enter access code along with a new password. Then click next. Password must be 8 characters, and must include 1 number, 1 capital letter and 1 special character.
Step 6 – Enter a 5 digit pin.

Step 7 – Welcome to the home page, you can click on E-Membership card to view your membership card.

Optional – if you would prefer to order a membership card, you can log in to the OSHC website and order a card online - www.oshcallianzassistance.com.au.

Note you will need to use the email address you provided to Trinity College in your application form.

If you need to make any changes to your policy, or are having difficulties obtaining accessing the App or website, please visit the local representative or contact 13 6742.

When checking your policy details, if any of the following details are incorrect, you will need to contact an Allianz Global Assistance Representative immediately who will be able to assist you.

• Start date of the policy does not match your arrival date to Australia.
• Spelling of your name is incorrect.

You must bring your passport along with a copy of your student visa (electronic or stamp in passport)

In person: Monday to Friday, 12pm to 4pm.
Health Service: 138 Cardigan St. Carlton
• Phone: 13 67 42
• Email: oshc@allianz-assistance.com.au
• Website: www.oshcallianz-assistance.com.au

Overseas Student Health Cover, Allianz Global Assistance
Locked Bag 3001, Toowong, QLD, 4066

Global Assistance

Allianz